Return From:  

Order Number:  

Customer PO:  

Preparation your return is as easy as 1-2-3!

1. Pack the item in original packaging.
2. Complete this return form and place it in the package.
3. Registered Users: Visit https://parts.rheem.com/login to log in to your account, then go to Order History and select your order.
   Guest Users: Visit https://parts.rheem.com/orderdetail and enter your email address and order number.
4. Click the “Return” button and confirm your selection. Your printable shipping label will open in a separate window.

For FedEx returns use any FedEx drop-off location. To find a FedEx drop-off location nearest you visit http://www.fedex.com/locate.

NOTE: Federal law prohibits items that are flammable liquids or gas from being returned through the mail.

Return Policy Basics

> Merchandise must be returned within 30 days in unused, like-new condition.
> If available, use original packaging to return all items.
> All refunds will be credited back to the original credit card within 5-7 business days of receiving the returned item at our warehouse.
> Some products are non-returnable. They include parts beginning with AS, AM & AE, all coils and all direct-ship RED (Rheem Express Delivery) parts.

For our complete return policy, please visit https://parts.rheem.com/return-policy.

Return Code Options:

01 - Damaged/Defective
02 - Received Wrong Product
03 - Changed Mind/Don’t Need
04 - Other __________

Internal Use Only:

01 - FS
02 - U/New Unused
03 -

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Item Description</th>
<th>Quantity Returned</th>
<th>Return Code</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>